

Financial Policy – Brevard Plastic Surgery & Skin Treatment Center



Brevard Plastic Surgery &
Skin Treatment Center
Roxanne Guy, MD, F.A.C.S.

Office Visits: Payment is due and payable at the time of service. We will provide you with an insurance form upon request that can be forwarded to your insurance carrier for direct reimbursement.

Cosmetic Surgery: All cosmetic surgery is payable approximately two (2) weeks prior to surgery; or on your history and physical day. This payment is required in the form of cash, cashier's check, Visa / MasterCard or Discover.

Non-cosmetic Surgery: Most insurance companies do not cover 100% of charges incurred. While each insurance company has established a UCR (usual, customary, and reasonable) fee schedule from which they provide reimbursement, what is considered UCR varies with each company. All billings totaling \$500.00 or less are payable at the time of your visit. All other arrangements must be made prior to services rendered.

Medicare Participation: Dr. Guy is a participating provider with Medicare part B. Medically necessary procedures will be filed to Medicare for you by our office. You will be responsible for your deductible and co-insurance balance. No claim will be filed to Medicare for Elective Cosmetic Surgery.

Insurance: As a courtesy to our patients, we will file with your insurance carrier a claim for surgical services rendered totaling \$500.00 or more. Even though we will assist you in filling out the forms, we do not accept responsibility for collecting your insurance claims or negotiating settlements on disputed claims. We will require a deposit which will be discussed with the patient on a case by case basis. This deposit is based on deductibles, prior approvals, co-pays, and your individualized policy.

Financing: We will provide a phone number for a Financing Program for plastic surgery. If insurance related, we will carry your balance for 90 days. If your insurance company has not paid, we will expect you to pay in full any amount due. If this occurs, contact your insurance company regarding the status of your claim; and we will provide any further information they need to help you settle the claim.

Delinquent Accounts: Patient or legal guardian agrees to pay all costs and attorney fees incurred in collection of delinquent balances.

How you can help: Make contact with a representative at your insurance company claims office who will help expedite your claim. Call this person twice a month for a status report on your claim. This will greatly enhance the response from your insurance company. They are more likely to respond to inquiries from you than from us.

Questions: If you have any questions regarding your bill, please contact our billing office at 727-1600.

I have read and understand the financial policy of Dr. Roxanne Guy. I understand and agree that regardless of my insurance status, I am ultimately responsible for the balance on my account for any professional services rendered. I certify that the information provided by me on the patient registration form is true and correct to the best of my knowledge.

Patient Signature

Date